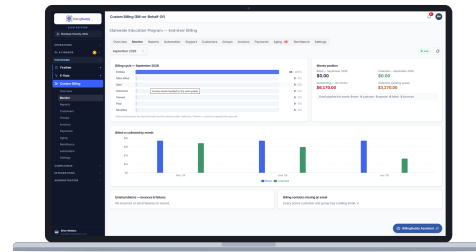




BillingBuddy



BILLING & COLLECTIONS

Bill customers. Track payments. Manage collections.

A Billing Buddy configured for organizations that invoice customers, members, locations or program participants.

Generate and deliver accurate invoices, track receivables, reconcile incoming payments and manage past-due accounts through a solution configured around your rates, account structure and operating rules.

DESIGNED FOR

Government programs, associations, franchise systems, education programs, service providers and organizations managing recurring account-based billing.

What your solution can include

Billing operations

- Invoice generation and delivery
- Rate tiers, adjustments and rebills
- Account and roster maintenance

Payments and collections

- Payment matching and exceptions
- AR aging and past-due outreach
- Short-pay, overpay and returns

Support and reporting

- Account-holder billing support
- Reconciliation and service reports
- Audit-ready records and evidence

A focused path from setup to operation

1

Configure

Rules and accounts

2

Onboard

Clean and load data

3

Test

Validate a full cycle

4

Launch

Invoice and collect

5

Operate

Support and report

PROVEN APPLICATION

Large Participant-Based Program

Challenge: Hundreds of participating accounts required recurring invoicing and collections without additional internal staff.

Solution: Billing Buddy manages invoicing, receivables, reconciliation, collections, support and reporting while funds flow directly to the customer's account.

Hundreds

of accounts

Direct

payments

Recurring

reporting